



pride empowerment  
inclusion opportunity  
support independence  
self-esteem compassion hope

## Goodwill's Sense of Place



2017 ANNUAL REPORT



# A Sense of Place

Dear Friends of Goodwill:

Why do certain places hold a special meaning?

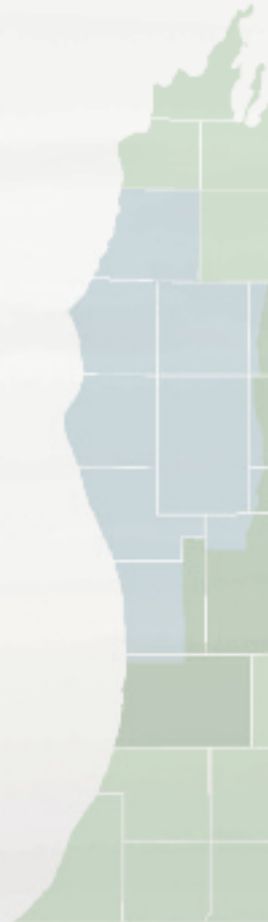
From the white-sand coastline of Lake Michigan, to the apple orchards and blueberry fields, from Muskegon's urban core and the tulip-lined streets of Holland, through the quiet rural farms of Fremont and beyond — Goodwill Industries of West Michigan serves a community as diverse as its landscape.

As varied as it is, our West Michigan territory carries a strong "sense of place" for many of us; a special bond that is deeply felt by its inhabitants. It's that combination of characteristics that gives some locations a certain "feel" or personality. Our physical and natural environment — blended with family, culture, and community — forms our collective identity.

What is Goodwill's special meaning or sense of place? Since 1950, Goodwill Industries of West Michigan has been helping people to train for, find, and keep good jobs. Initially formed as a place for people with physical and developmental disabilities to have meaningful work opportunities, Goodwill has evolved over the years; expanding its programs and services to meet the changing needs of our communities.

Today, Goodwill is also assisting injured or displaced workers navigate a career change, carving out opportunities for people with limited skills or work history, and helping ex-offenders get second chances and rebuild their lives. Our every effort is to assist others in discovering gainful employment, financial stability, and the satisfaction that comes from the ability to provide for themselves and their families.

We hope Goodwill's sense of place is one of belonging. Goodwill Industries strives to be a place that is welcoming, inclusionary, empowering, and supportive — not only to the people who come to us for job training and opportunities, but also to the people who work here, to our volunteers, and our many valued area partners.



*Thomas D. Dake*

Tom Dake  
Board of Directors Chair

*Jeanette Hoyer*

Jeanette Hoyer  
President and CEO

## Board of Directors

Goodwill thanks all who served in 2017.

### CHAIR

Tom Dake

Todd Bramer  
Libby Cherin  
Beth Dick  
Paul Gilbert  
William Grant  
Kaslena Hussey  
George Johnson  
Renae Hesselink  
Marcy Joy  
William Lowry  
Janelle Mair  
Nancy Miller  
Michael Muskovin  
Diana Osborn  
Alan Steinman  
David Timmer  
Clinton Todd  
Michael Veltman

### Our Mission

Provide work opportunities, skill development, and family strengthening resources in all communities we serve.

### Our Values

Commitment to Goodwill's mission and those we serve

Respect for the worth and dignity of individuals and families

Accountability and transparency

Community integration and social responsibility

Integrity, honesty, and teamwork

Responsible stewardship of resources

Commitment to excellence and maintaining the public trust

Goodwill Industries of West Michigan is a nonprofit organization as recognized by section 501(c)3 of the Internal Revenue Service Code.

# People We Served

**4,919**

total people served in 2017

**1,328**

people into jobs within area businesses

**237**

program participants who worked and earned paychecks at Goodwill

## Demographics of persons served:

### GENDER

1,942 Male  
924 Female  
2,053 Unreported

### AGE

0 0-15 years old  
671 16-24  
782 25-34  
558 35-44  
538 45-54  
317 55+  
2,053 Unknown & unreported

### ETHNICITY

2,020 Caucasian  
1,549 African-American  
405 Hispanic  
44 Native American  
11 Asian  
890 unknown

## Goodwill served people with a wide range of disabilities and special needs:

1,469 unemployed / dislocated workers  
906 ex-offenders  
210 psychiatric disorders  
194 learning disabilities  
137 developmental disabilities  
128 other physical disabilities  
102 substance abuse  
88 other disabling condition  
36 autism  
29 working poor / incumbent worker / underemployed  
29 homeless  
23 at-risk youth  
14 welfare recipients  
6 older workers  
122 other disadvantaging conditions  
1,426 unknown

## Sessions of Goodwill employment and training services provided:

vocational support services	85,644
employment case management	82,379
occupational / other skills training	2,418
vocational evaluation / assessment	280

*Those receiving multiple services are counted more than once.*

# 10

ways you can help support Goodwill

## SHOP

our retail stores

## DONATE

your unwanted, gently used items

## HIRE

a Goodwill program graduate

## VOLUNTEER

your time to serve

## RECYCLE

your computer and TVs with us\*

## HOST

a donation drive at your school or business

## INVITE

a Goodwill associate to speak to your organization

## GIVE

a financial donation

## REMEMBER

Goodwill in your estate planning

## CONNECT

with us!

Visit our website:  
[www.goodwillwm.org](http://www.goodwillwm.org)

 Like us on Facebook:  
[www.facebook.com/goodwillwm](http://www.facebook.com/goodwillwm)

 Follow us on Twitter:  
[www.twitter.com/goodwillwm](http://www.twitter.com/goodwillwm)

Your support and generosity makes our mission possible.

\*flat screens only



# What is Goodwill's mission?

**Helping people train for, find, and keep good jobs is at the heart of Goodwill's purpose.**

## **Mission Services**

Goodwill offers a broad range of employment and training programs and support services to fulfill a diverse set of community needs. Some people find their way to Goodwill because of limited skills or work history, some have physical or developmental disabilities, while others are referred to Goodwill through community partners.

For a full description of Goodwill's program and services, visit [www.goodwillwm.org](http://www.goodwillwm.org).



# Goodwill's social enterprises

**Goodwill's sustainable business ventures generate income while providing training, work experience, and job opportunities.**

## **Retail Operations**

With 16 West Michigan store locations, as well as sales online, Goodwill offers a vast assortment of merchandise at exceptionally low prices. Reliant on the generous donations from the community, store revenue funds Goodwill's mission-based programs and services.

## **Industrial Services**

Providing competitively priced, manufacturing services — such as packaging and assembly — to a variety of area businesses, Goodwill's Industrial Services division provides people with disabilities and other disadvantages an opportunity to work and receive a paycheck.

## **Janitorial Services**

Providing janitorial services to West Michigan businesses for over 25 years, Goodwill Janitorial Services specializes in customized office and commercial facility cleaning and floor care. Services are competitively priced and quality assured.

## **GoodTemps**

A subsidiary of Goodwill Industries, GoodTemps is a temporary staffing agency fulfilling a variety of short- and long-term personnel needs for area businesses. Employers save time and hassle through deferment of time-consuming screening and recruitment for quality workers, and there are no fees or waiting periods for permanent hires.



# Highlights of 2017

## MARCH



Goodwill says farewell to outgoing President and CEO Richard Carlson.

## APRIL



New Goodwill President and CEO Jeanette Hoyer begins her leadership.



Fremont store receives "I Care" award from the Newaygo County Regional Education Service Agency.

## MAY



Goodwill celebrates its mission at "Achievers of the Year" awards luncheon.

## JUNE



Goodwill welcomes new Mission Services Director Kiesha Guy.

## JULY



Goodwill Career Center hosts Fifth Third Empowerment "eBus" and Financial Fair.

## AUGUST



Michigan Department of Transportation (MDOT) issues \$214,000 grant to fund handicap-accessible vehicles for Goodwill.

## SEPTEMBER



Goodwill receives new ISO 9001:2015 certification for Industrial Services facilities in both Muskegon and Holland locations.



Goodwill Employment & Training Center in Holland hosts community open house and tours.

## OCTOBER



Community Foundation for Muskegon County \$10,000 grant supports new student tax preparer volunteer program.



New Goodwill Diversity and Inclusion Committee forms to draft cultural competency plan.

## NOVEMBER



Haven Innovation partners with Goodwill on "HotLogic" packaging project.

## DECEMBER

Goodwill Offender Success program hires new housing navigator with a grant from Michigan Works! West Central.



# Julius Michael

GOODWILL INDUSTRIES  
*ACHIEVER*  
OF THE *Year*



“We each have a purpose in life and each goal leads you to that purpose.”

**PEOPLE KNOW JULIUS** by his middle name: Michael. “My mother started calling me Michael, after the archangel,” he explains. “It’s a strong name.”

Michael was having difficulty finding a good job that could provide for him and his family. His parole officer referred him to GoodTemps, Goodwill’s staffing services agency located inside its Career Center in Muskegon. He walked in and filled out an application.

“The people at GoodTemps were nice. They care about you; they do not put you down. They did not look at me as a bad guy or judge me.”

A few days later, GoodTemps Senior Staffing Specialist Lori Springstead sent him out on his first assignment. It was a short-term job that was labor-intensive and at difficult hours. “It was the type of assignment that even younger candidates have turned down or simply quit,” she said. “But Michael never complained and the employer was impressed.” She sent him on a few more challenging short-term assignments with the same results.

When Re-Source Industries called GoodTemps several

months later to help them fill an opening, Lori sent them Michael. Re-Source is a CNC (computer numerical control) machining, production assembly, and welding company that boasts over 30 CNC machines. The jobs and processes are quite complex and require a lot of skill and training. Lori knew Michael was a motivated and consistent hard worker. After several months working as a temp, he was hired in as a regular full-time CNC operator.

Michael is now trained on seven of the machines. “I’m always trying to learn and perfect,” he said. “I always like to top myself in my production rate.”

“He is fabulous; I’d love a dozen more Michaels out there,” Re-Source Industries Human Resources Director Laura Mousseau said. “He rides his bike to work both ways, is always early, and never absent. He does not complain, and has been wonderful about wanting to learn new jobs.”

“I like providing for my family,” Michael said. “It motivates me to get out and do my job.”





“We are a place of second chances. GoodTemps has brought us some fabulous people. Michael’s attitude is one I’d love to have others emulate.”

**Laura Mousseau**  
Human Resources Director,  
Re-Source Industries



### GOODTEMPS

GoodTemps is a temporary staffing agency offering displaced workers, ex-offenders, and others, assistance in entering or re-entering the job market. Using its extensive network of local employers, GoodTemps places individuals in a wide variety of occupations and skill levels. Temporary assignments are often the “foot in the door” that lead to permanent placements. There are no start-up or placement service fees for workers.



GOODWILL INDUSTRIES  
*Achiever*  
OF THE Year

Jeff



“I’m happy when I leave work and I know I’ve done nice work.”

**JEFF HAD SOME EXPERIENCE** working odd jobs at his church and mowing lawns but wanted to learn more skills and find work in the community. As a result, he enrolled in a six-week janitorial training program offered by another local human service agency. After the program ended, Jeff was unable to secure a job.

“Jeff really needs to work. He needs a job,” said Jeff’s mom Karen LeClair. “He was at loose ends and just miserable.”

Facing physical and developmental challenges, opportunities were limited and finding a job was difficult. Jeff’s parents went to Michigan Rehabilitation Services (MRS) for help and they referred Jeff to Goodwill for a Vocational Evaluation and job placement assistance.

His Goodwill case manager learned that Jeff was very interested in continuing to work in the janitorial field and after a few weeks of training and assessment, he recommended Jeff for an open position with Goodwill’s Janitorial Services night crew. Jeff applied and was hired.

On the job Jeff flourished; conquering his fear of heights and stairs, and building his

social skills with his teammates. He learned the techniques for cleaning restrooms, mastering general cleaning, and quietly learning the skills of leadership and camaraderie with his coworkers.

“He was so excited,” Karen said. “When he started going to work he came home every day telling us about it.”

In June of 2017, Jeff was asked to serve as a mentor for Goodwill’s incoming Janitorial Occupational Training (JOT) program participants who receive on-the-job training cleaning the facilities at Blue Lake Fine Arts Camp. Jeff served as an anchor for his team; ensuring all quality standards were met and helping the new trainees hone their skills.

“Jeff has a passion to exceed every milestone that we set up for him. No matter what the challenge is he just seems to work through it and surpass it,” said Janitorial Services Manager Kathy Harris.

“It amazes me how a job can make such a difference in somebody’s life, but it certainly has with him,” Jeff’s mother Karen says. “For him, it is a huge sense of purpose: ‘this is where I belong, somebody needs me.’”





“No matter what the challenge is, he seems to work through it and surpass it.”

**Kathy Harris**  
Goodwill Janitorial  
Services Manager



## VOCATIONAL EVALUATION

Goodwill provides in-depth, comprehensive diagnostic assessment and evaluation encompassing: physical capabilities, vocational interests, aptitude testing, knowledge of occupational information, academic skills, verbal/ cognitive skills, work skills and work tolerance, general work habits and characteristics, and vocational options and objectives. Vocational Evaluations can be carried out through standardized testing, physical ability testing, and on-the-job observations of skills and needs. Individuals are referred through Michigan Rehabilitation Services (MRS) and other community organizations.



GOODWILL INDUSTRIES  
*ACHIEVER*  
OF THE *Year*

Tyrone



“At the end of my shift I feel great; another day having a job, another day supporting my children.”

**TYRONE WAS DRAWN** to the streets at a young age. He made his decisions living day by day instead of thinking about the future. “I didn’t take school or any of my jobs seriously. I liked the streets and the lifestyle that went with it.” In the spring of 2017, Tyrone made a choice that landed him in jail. It was a defining moment for him; he knew if he did not take a new path he would not be there to raise his young children. “The hardest part of going to jail was being away from my kids. I knew I had to change.”

Tyrone’s sentencing judge saw potential in him and offered him the opportunity to enroll in the Empowering Ex-Offenders in Transition (EXIT) program. Designed to help participants with wraparound training and support services before they are released from jail, Tyrone took advantage of numerous offerings such as manufacturing skills classes, employment readiness and job retention training, financial management, counseling, parenting classes, and more. As part of the program, he also received paid, real-life, work-skills training while working at Goodwill’s Industrial Services Center.

“I wasn’t sure what to expect when I came to EXIT. I participated in programs before but quickly learned I had never been in a program like this one,” Tyrone said. EXIT helped me be a better and more responsible person. They helped me really look at myself and empowered me to change.”

Tyrone’s quietly positive attitude and hard work made him stand out as a potential candidate to work for EXIT’s premiere employer partner, Michigan Spring and Stamping. In August, he was offered an interview and a temporary position as a machine operator. He quickly went to work utilizing the skills he learned at EXIT. After four months of showing a consistently positive work ethic, Tyrone was hired in as a permanent placement.

“I love my job,” he said. “My employer values its employees. They constantly have meetings to show their concern and appreciation. It makes me want to work hard for them.”

Tyrone is on a path he is proud of, something he has not felt before. “I look at the big picture now when I make choices. I don’t live day to day anymore.”





“Tyrone is a great team player. He keeps the attitude of his team positive and pushes them to do better.”

**Sean Glombowski**  
Production Supervisor,  
Michigan Spring and  
Stamping



**EMPOWERING  
EX-OFFENDERS IN  
TRANSITION (EXIT)**

The EXIT Program provides comprehensive support services to criminal offenders living in the cities of Muskegon and Muskegon Heights. In partnership with other community organizations, this alternative sentencing option provides participants referred by the Muskegon County Probation Office with case management, mentoring, and occupational training. The program is designed to help participants be involved in their community in more positive ways, reducing the likelihood of future criminal activity.

The EXIT program is made possible with a \$600,000 grant from the Michigan Department of Corrections. Opinions and findings of the program do not necessarily reflect those of the State of Michigan. EXIT program services are available to all eligible persons, regardless of race, gender, age, disability or religion, disability, or religion.





GOODWILL INDUSTRIES  
**ACHIEVER**  
OF THE *Year*

James



“I do the best job I can every day.”

**JAMES WAS REFERRED** to Goodwill’s Supported Employment program by Michigan Rehabilitation Services for assistance in securing a job. Goodwill Job Developer Tabatha Glezman worked one-on-one with James to find a position that would be just the right fit.

To acclimate James to the world of work, and help him develop “soft skills” such as communication and teamwork, Tabatha collaborated with several organizations to carve out some volunteer opportunities for James.

“Autism sometimes makes it hard for me to interact with others, but does not keep me from working hard at all,” James said.

“It does not hold him back,” Tabatha said. “It is sometimes difficult for him to talk to people. We are there to assist with those initial interactions and to help guide him through the job-seeking process and in meeting new people.”

James was successfully placed in a job at a commercial farm but transportation was an issue. James does not drive and

there was no public transportation available.

Oceana Foods is fruit processing plant in the quiet small town of Shelby; just a 20-minute walk from James’ house. They produce dried fruit from frozen fruit, including cherries, blueberries, pomegranates, and cranberries all year round.

“I came in to talk with them about James and they agreed to give him a chance,” Tabatha said. “They tried him out and it worked out very well.”

James works full-time; sometimes up to 48-hours a week during the busy season.

“I basically sort fruit; taking out any foreign material or pits,” James said. “The people here are friendly, I walk to work, and at the end of the week I get a good paycheck.”

“It is a very important job. We strive for quality, and that is exactly what he is doing,” said Oceana Foods Purchasing and Safety Manager Jeff Tanner. “James is punctual, he’s here every day, and he does a great job. It can be noisy out there, it can be hot out there, and he just seems to plug away.”





“James’ job is very important. We strive for quality and that’s exactly what he’s doing. He’s punctual, he’s here every day, and he does a great job.”

**Jeff Tanner**  
Purchasing and  
Safety Manager,  
Oceana Foods

### **SUPPORTED EMPLOYMENT**

Targeted primarily toward people with developmental disabilities or mental impairment, this model of service provides one-on-one training and on-going support for a successful transition to community-based employment. The program combines community job development, job coaching, and long-term follow-up to maximize employment potential. Participants are referred through Michigan Rehabilitation Services.





# Noreen Chapman

## GOODWILL INDUSTRIES VOLUNTEER OF THE Year

Noreen Chapman has been a tax preparer with Goodwill's Volunteer Income Tax Assistance (VITA) program for the past four years. Twice a week, from February to April, Noreen donates an afternoon and evening of her time preparing taxes in the small rural town of Hart. Noreen's husband Carl serves as greeter and handles the intake process.

To stay busy after retiring from her career as an executive secretary, Noreen began working at for-profit tax firms such as H&R Block for several years and discovered she had a knack for it. "I like doing taxes. It's like solving a puzzle," Noreen said.

Operating out of the town's community center, Noreen sets up her laptop and cheerfully works with each individual or family; calmly guiding them through the process.

"I like giving people the best chance at their best return."

"I like volunteering because I think it really helps people; people who really need it."



### MONEYWORKS TAX PREPARATION SERVICES

Goodwill provides free tax preparation services for qualifying low- to moderate-income individuals and families. Trained, IRS-certified volunteers help filers maximize their returns through state and federal tax credits.

In 2017, volunteers processed nearly 3,000 tax returns resulting in more than \$3 million returned to West Michigan.

To become a volunteer, call (231) 722-7871.

## GOODWILL INDUSTRIES EMPLOYER PARTNERS OF THE Year

### Re-Source Industries

Re-Source Industries, Inc. provides production machining services to a variety of industries. Located in Muskegon, Re-Source Industries delivers high-volume, customized CNC machining and production assembly solutions to its customers.  
[www.re-sourceindustries.com](http://www.re-sourceindustries.com)



### Oceana Foods

A division of Cherry Central, Oceana Foods is a dried fruit producer located in Shelby. Using frozen cherries, blueberries, cranberries, and pomegranates, the company manufactures dried fruit. The product is sold under a number of retail brands and wholesalers for use in products such as granola bars and cereals.  
[www.cherrycentral.com](http://www.cherrycentral.com)



### Michigan Spring and Stamping, LLC

Manufacturing a diverse range of engineered metal components, Michigan Spring and Stamping services a global customer base for automotive, appliance, building technology, electrical, industrial, lawn and garden, medical, and recreational product industries.  
[www.msands.com](http://www.msands.com)



## GOODWILL INDUSTRIES CONTRACT PARTNER OF THE Year

# Trendway >

Trendway celebrates 50 years of building beautiful spaces for people to work, delivering them with remarkable quality, speed, and ease. A veteran and employee-owned company located in Holland, Michigan, Trendway helps customers create beautiful and effective work environments with a wide range of products including systems, filing, storage, casegoods, seating, and interior architectural solutions. Trendway has served government customers as a General Services Administration (GSA) contractor for more than 20 years.

[www.trendway.com](http://www.trendway.com)



# Goodwill's Triple Bottom Line

*People*  
**socially  
equitable**

*Planet*  
**environmentally  
sound**

*Prosperity*  
**economically  
feasible**

**Goodwill Industries is a social enterprise**, operating viable business lines that serve its mission through entrepreneurial, sustainable, earned-income strategies. Goodwill's business model provides valuable work and training opportunities for people with disadvantaging conditions, protects our environment through recycling and reuse, and contributes to the economic health of our community.

## Reduce, Reuse, Recycle

In 2017, Goodwill Industries of West Michigan reused or recycled 9,750,375 pounds of donated material. This number includes 79,443 pounds of electronic waste diverted from the waste stream.

# Financial Report for 2017

## STATEMENT OF FINANCIAL POSITION

Cash and Cash Equivalents*	\$24,065,617
Accounts Receivable	\$261,531
Inventory	\$469,866
Prepaid Expenses	\$223,367
Property, Plant & Equipment	\$6,809,737
<b>Operating Assets</b>	<b>\$31,830,118</b>
<b>Restricted Assets</b>	<b>\$0</b>
<b>Total Assets</b>	<b>\$31,830,118</b>
Accounts Payable	\$147,275
Accrued Expenses	\$602,689
Deferred Revenue	\$44,787
Long-Term Debt	\$5,657,444
<b>Total Liabilities</b>	<b>\$6,452,195</b>
<b>Net Assets</b>	<b>\$25,377,923</b>
<b>Total Liabilities &amp; Fund Balance</b>	<b>\$31,830,118</b>

\*Includes assets held in Goodwill's Endowment Fund with the Community Foundation for Muskegon County.

*Audited by Rehmann. A complete copy of the audited financial statement by Rehmann can be provided upon request.*

## STATEMENT OF ACTIVITIES

<b>INCOME</b>	
Participant Programs & Services	\$3,551,002
Contract Services (Industrial/Janitorial)	\$957,494
Retail Operations**	\$17,785,816
Public & Corporate Support	\$1,521,212
Fundraising	\$26,465
<b>Agency Total</b>	<b>\$23,841,989</b>
<b>EXPENSES</b>	
Participant Programs & Services	\$3,857,009
Contract Services (Industrial/Janitorial)	\$961,394
Retail Operations**	\$14,316,410
Management & General	\$2,538,200
<b>Total Operating</b>	<b>\$21,673,013</b>
Fundraising	\$90,132
<b>Agency Total</b>	<b>\$21,763,145</b>
<b>Increase in Net Assets</b>	<b>\$2,078,844</b>

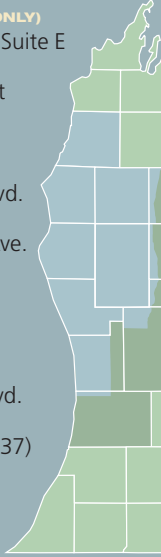
\*\*Includes non-cash value of \$5,061,711 in 2017 representing the value of donated goods per continued application of FASB Accounting Standards Codification 958, Not-for-Profit Entities, 605 Revenue Recognition — Contributions Received.





### Retail Store and Donation Centers

- ALLENDALE**  
5269 Lake Michigan Drive
- CEDAR SPRINGS**  
3595 17 Mile Road NE
- COOPERSVILLE**  
1141 West Randall Street
- FERRYSBURG (DONATE ONLY)**  
17687 174th Avenue, Suite E
- FREMONT**  
1422 West Main Street
- GRAND HAVEN**  
1112 Robbins Road
- HOLLAND NORTH**  
393 East Lakewood Blvd.
- HOLLAND SOUTH**  
1180 S. Washington Ave.
- LUDINGTON**  
4781 West US-10
- MANISTEE**  
282 12th Street
- MUSKEGON**  
1934 East Sherman Blvd.
- NEWAYGO**  
8143 Mason Drive (M-37)
- NORTH MUSKEGON**  
1169 Whitehall Road
- NORTON SHORES**  
1484 Ellis Road
- ROOSEVELT PARK**  
950 West Norton Avenue
- WHITEHALL**  
3353 Underwood Drive
- ZEELAND**  
9479 Riley Street, Suite 350



Online Auction Store  
www.shopgoodwill.com



### Corporate Headquarters Goodwill Career Center GoodTemps Offices

271 East Apple Avenue  
Muskegon, MI 49442  
Phone: (231) 722-7871  
Fax: (231) 728-6408

### Employment & Training Center

12330 James Street, Suite H115  
Holland, MI 49424  
Phone: (616) 377-4044

**GOODWILL WEBSITE**  
www.goodwillwm.org

**GOODTEMPS WEBSITE**  
www.goodtempismi.com

## 2017 Financial Donors

- |  |   |  |   |
|--|---|--|---|
| David & Kathleen Adamczak in honor of Meredith Caspersen<br>Stephen Alward<br>Anchor Packaging, Inc.<br>Joel Barrett, CFP<br>Stanley & Carolyn Brown<br>Todd Bramer & Kimberly Kelly<br>Lerone Brown<br>Richard & Susan Carlson<br>Robert & Donna Chandonnet<br>David & Libby Cherin<br>William Childress<br>Nancy Fisher<br>Chudacoff, in honor of Bernard Fisher<br>Community Shores Bank<br>Tom & Lisa Dake | Beth Dick<br>Charles & Sharon Edris<br>Peggy Falk in honor of Katherine & Fred Falk<br>Eugene & Karen Fethke<br>Sharon Gary<br>David & Janice Gier<br>Ginman Tire Co.<br>Thomas & Mary Griffin<br>Kiesha Guy<br>Connie Horsly in honor of Meredith Caspersen<br>Jeanette Hoyer & Brenda Summers<br>Cecil Ibegbu<br>Jackson-Merkey Contractors<br>JH Peterson Trust<br>Tom & Cynthia Johnson<br>Charles Kelly<br>Kendall Electric<br>Paul & Beatrice Kotecki | Randy & Beth Kunish<br>Kelly Mast<br>Kay Meyers<br>Nancy Miller<br>Roger & Michelle Morgenstern<br>Eileen & Anne Mullane<br>Muskegon Fire Equipment Co, Inc.<br>Mike Muskovin<br>Chester G. Nienhuis<br>Newkirk Electric Associates, Inc.<br>Diana and Terry Osborn<br>Mary Payne<br>Bertha Picard<br>John Ragus<br>Eve Rogus<br>Jennifer Shearer<br>Martin Shield<br>Teri & Craig Smith | Rick & Brenda Snellenberger<br>Marian Stefanice<br>Alan Steinman<br>Stephen Stream<br>Judy Tierney in honor of Jack Tierney<br>Charles & Kathryn Timmer<br>David Timmer<br>Donald & Jane Tjarsen<br>Clinton Todd in honor of Vester Todd<br>Ron & Vicki Veldhuis<br>L. J. Verplank<br>Linda Wells, in honor of the Jensen, Borgen and Neil Families<br>K. Wierengo<br>Liz Witzler<br>John & Kathy Workman<br>Dave Young |
|--|---|--|---|

*Although great care has been given to accurately list all names, please contact Resource Development Coordinator Kim Harsch of any errors or omissions at (231) 722-7871, ext. 1057 or kharsch@goodwillwm.org*

## 2017 Grants and Sponsorships

- |   |   |   |   |
|---|---|---|---|
| ADAC Automotive<br>Anonymous<br>Bank of America Foundation<br>Comerica Bank<br>Community Economic Development Association of Michigan<br>Community Foundation for Muskegon County | Community Foundation for Oceana County<br>Community Foundation of the Holland / Zeeland Area<br>Fremont Area<br>Community Foundation HealthWest<br>Horizon Bank<br>Howell & Sharp Group-Merrill Lynch | Huntington Bank<br>Michigan Department of Transportation<br>Muskegon Area Intermediate School District<br>Muskegon Community College<br>Muskegon Stewardship Properties, LLC<br>Parmenter O'Toole | Pinnacle Construction Group<br>SAF Holland<br>Trendway Corporation<br>United States Internal Revenue Service<br>United Way of the Lakeshore: Muskegon, Newaygo, and Oceana Counties<br>Winberg Construction, Inc. |
|---|---|---|---|

## 2017 Contract Partners

- |  |  |  |   |
|--|--|--|---|
| AGS Company<br>Almond Products<br>Anderson Global<br>Andrews, Scheuerle & Huss LLC<br>Area Agency on Aging<br>Area Community Services Employment and Training Council<br>Arconic Power & Propulsion<br>Automatic Spring Products<br>Biosolutions<br>Blue Lake Fine Arts Summer Camp<br>Bold Companies<br>Call 2-1-1<br>Cannon Muskegon<br>City of Muskegon<br>CMHOC<br>Columbus McKinnon<br>Disability Network Lakeshore<br>DSA International<br>Eagle CNC Technologies<br>Earthtronics<br>Engine Power Components | ESCO<br>Essentra<br>EXIT Program<br>Fastenal<br>Formed Solutions<br>Global Concepts<br>Enterprise<br>Grand Haven Powder Coating<br>Greater Harvest Mission Baptist Church<br>Habitat for Humanity<br>Haven Innovation<br>Hazekamp<br>Meats/Premier Foods<br>HealthWest<br>Heart of West Michigan<br>United Way<br>HDI<br>Kendal Electric<br>Kitchen 242<br>Knoll Group<br>Intra City Dispatch<br>Lakeshore Chamber of Commerce<br>Lakeshore Museum & Heritage Park, Whitehall<br>Life Circles<br>MasterTag | MADL Service Center, MADL Heights, MARO<br>Medallion<br>Instrumentation Systems<br>Metal Arc Inc.<br>Michigan Department of Health and Human Services – Michigan Rehabilitation Services<br>Michigan Department of Health and Human Services<br>Michigan Spring and Stamping<br>Michigan Works! West Central<br>MOCAP<br>Molding Solutions<br>Muskegon Area Intermediate School District<br>Muskegon Community College<br>Muskegon Community Health Project<br>Muskegon County<br>Muskegon Heights Housing Commission<br>Nichols | Northern Michigan Community Action Agency<br>OMT – Veyhl USA<br>Ottawa County Community Mental Health<br>Pacific Steamex Floor Care<br>Padnos<br>Paramelt<br>Pioneer Resources<br>Pioneer Resources-Holland<br>Rail Components Inc.<br>Richey Nursery Company, LLC<br>SAF Holland<br>70x7 Life Recovery Muskegon<br>Silver Creek Manufacturing<br>TGW Systems Inc.<br>Trendway<br>Trinity Health Senior Communities<br>United Way<br>USS LST 393 Veteran Museum<br>West Michigan Works! |
|--|--|--|---|

Photos by Kendra Stanley-Mills Photography

